

Covid Impact

Throughout 2021, LCOI was impacted, much the same as other businesses, with substantial impacts from the COVID pandemic and the quarantine/isolation mandates. Our “workforce” was comprised of **12 board members, 31 paid staff, and 86 volunteers**. Due to the pandemic, we experienced staffing shortages in every department, however despite these hardships all programs continued uninterrupted with available staff carrying the extra load and/or working extra hours to maintain services. Our doors remained open for consumers and we went mobile for those who couldn’t make it to our offices. We maintained victim services in a time when isolation, abuse, and depression were more prevalent than ever. We provided housing assistance through ongoing Section 8 vouchers, rent/mortgage arrears payments, and emergency utility assistance to keep people sheltered. In all, over **60,000 paid work hours** and over **12,000 volunteer hours** were expended to provide our community services last year. We are blessed by our committed staff and volunteers, our partner agencies, and our funders.

On the administrative front, despite significant disruptions caused by the pandemic we were able to maintain stability administratively by meeting all compliance obligations to ensure the continuation of our funding streams. Our 2021 annual budget was approximately \$2.6 million with revenues coming from Federal and State grants, fee for service programs, foundations, our own unrestricted revenues, and through contributions from the community.

